

Privacy policy

EzeeHouse.com is owned by EzeeHouse Services Pvt. Ltd. (hereafter referred to as “Ezeehouse”, “us” and “we”) which has its registered office at Meena Garden, Bandikui Road, Rajgarh, District Alwar, Rajasthan. The corporate office is at 302, Geentash Class of Pearl, K 48-49, Income Tax Colony, Durgapura Tonk Road, Jaipur.

The privacy policy and terms of use should be taken into consideration together by you (hereinafter referred to as the “user”/“guest”/“seller”/ “service provider”/“you”/“your”). Customers, service providers, sellers, users and guest users are legally bound by the both privacy policy and terms of use.

The privacy policy will be effective from 1st April 2016. EzeeHouse has adopted the privacy policy in compliance with IT ACT 2008 and rules thereunder to inform your concerns regarding what information is collected, manner of the information is collected, stored, transferred, processed and how it is used.

Please make sure you read the privacy policy carefully. EzeeHouse.com privacy policy might change from time to time without prior notification; you are therefore requested to review the policy periodically so you recognize the changes which have been made.

Visiting/signing up as user, seller, service provider at our website Ezeehouse.com/mobile website/ app etc means you have given us your consent/confirmation to collect, use, transfer, process, store and disclose personal identifiable information and non-identifiable information.

Information

Personal identifiable information (PII) includes name, mobile number, address, DTH, landline number, data card, email id, credit card number, debit card number, account number, date of birth, name appearing on credit/debit card, card expiry date, billing address and other details which you give us while signing up/login in/ buying products or availing services on Ezeehouse.com

Collection of PII

EzeeHouse collects this information when you register as a user/seller/service provider, use services on EzeeHouse but not limited to buying a product, requesting for a service, browsing, filling online surveys, giving reviews, giving feedback, contests, writing emails and talking to customer care.

Non identifiable information will also be collected when you browse the website like Website usage patterns, browser (Chrome, Firefox etc) and device information, including internet protocol (IP) address of computer or internet service provider, operating system, demographic information such as gender, politics, postcode, address, preferences and interests, other information relevant to user surveys and/or offers.

Collection of Non identifiable information and Cookies

EzeeHouse and third parties may use tracking technology and cookies which store non identifiable information. “Cookies” store information about you on your computer hard drive. EzeeHouse may use

this information to understand your usage of this and other websites. Usage may include but not limited to time, date, number of visits, preferences and interaction with our products and services. EzeeHouse may use this to make a successful ad campaign or personalized ads which may include transfer of information to third party.

You have an option of turning off cookie storage on your computer but this might prevent you from using certain features on the website.

Usage

We would use information to provide services and products which you have requested for. We would use the data collected to get more information with service requested, deliver the product, do service/product billing, payment collection, share information with third parties to get service done, product delivered and payments through gateways like "PayUmoney". We will use it for record keeping, promotions, offers, emails, surveys, promotional offers and emails and marketing. We will use it for collecting feedback; create better user experience for you on website and improve product offerings. We will use it for dispute resolution, protect users/service experts/sellers and terms of use, gauge customer interest, reduce criminal and fraudulent activities, correct errors and improve safety.

EzeeHouse will not lease, distribute and sell any of your information to third party until unless it is required by law to so.

Links to third party websites

We at EzeeHouse are not responsible for privacy policy and terms of use of third parties websites. Links to third parties websites from our EzeeHouse website may collect your PII.

Security

EzeeHouse has strict guidelines which are meant to protect your information from unauthorized access, destruction, alteration and disclosure by any service provider/seller/ any other third party. EzeeHouse servers, data processors and employees who have access and store user information have to adhere to rigors and stringent rules and have to respect the confidentiality of information as per this privacy policy.

You can request for your PII stored with us by contacting care@ezeehouse.com. You would/may have to pay the minimal cost attached with this.

Regardless of the above, EzeeHouse in no way guarantee access, destruction, alteration and loss of information which is stored with it. EzeeHouse will also not be responsible or liable for any breach or loss of information.

Consent

When you register and/or use EzeeHouse means you have given consent and accept EzeeHouse's privacy policy and terms of use. Your consent means we can collect, use and store your information as included but limited as per this privacy policy.

Sale of Asset/Business

In case of an asset or business takeover of a part or whole of EzeeHouse through but not limited to merger, acquisition, asset sale and bankruptcy etc , EzeeHouse has the right to share and transfer information collected from users, sellers and service providers to third party.

Opting out and discretion

You are providing PII and non-identifiable information out of your free will. You have an option to refuse to provide the above information, take back your consent by writing to care@ezeehouse.com. On doing so you can not avail EzeeHouse services or products, we also have the right to refuse services and restrict your access to EzeeHouse website/app,

Information once provided by you will be stored in our records indefinitely.

Updates and changes

This privacy policy along with terms of use are updated and changed as and when needed from time to time. You are advised to review them periodically so you are aware of the changes and updates. Your continued usage means that you are comfortable with the privacy policy and terms of use and your usage will constitute your acceptance to them.

Queries or Contact Us

If you have any queries or comments regarding this privacy policy and terms of use please feel free contact EzeeHouse at care@ezeehouse.com.

Designated grievance officer: Deepika Meena

Email: care@ezeehouse.com